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## Seven Seas Terms and Conditions for Bookings

### **Inclusions and Exclusions**

Your booking will include on-board accommodation, all diving, beach visits, meals and snacks, coffee, tea and drinking water. Included in the diving are the services of a qualified dive master, full dive tanks, weights and weight belts. You can rent dive or snorkeling gear and wet suits if needed, please check out the prices for this. Each trip includes an international English speaking cruise director.

Seven Seas can arrange your domestic travel and all transfers to the port of the cruise departure (and back of course). The published cruise price does not include domestic air or hotel room reservations. You will be invoiced in advance for this so you will not need to pay any of these travel expenses during your holiday.

The published cruise price does not include domestic air or land-transfers, soft drinks, beer, wine or spirits, tips, laundry, gear rental, spa services (massage), courses (nitrox, advanced, photo, video), use of satellite phone, trip DVD, international or domestic air transportation, hotels and meals before and after the cruise, or personal and medical insurances.

Seven Seas will be expecting the guests to pay on board expenses (drinks, gear rental, etc.) in cash (US Dollar, Euro or Rupiah or with credit card (Visa or Mastercard) at the end of their trip. Only one bottle of wine or spirits per passenger may be brought on board. For extensive land excursions Seven Seas may need to charge for additional expenses.

### **Bookings and Payments**

After contacting us with an interest to make a booking, our team will start communication by e-mail to set up your trip and provide you with an itinerary and recommendations for your international travel arrangements and accommodation prior and after the trip. Upon your confirmation, you will receive an invoice for down payment of 30% of the total cost of your trip. This deposit is non-refundable. Unless paid within 10 days after receipt, the Seven Seas will open up your reservation for other customers. Payment must be done by wire transfer to the bank with details provided on your invoice. Any bank costs related to this transfer must be carried by the guest.

Final payment of the 70% balance must be done at least 3 months before your departure

date. For short notice bookings made within 3 months before departure, you will have to pay the full amount due. This final payment is also non-refundable.

If a trip participant cannot make the trip already booked, the booking can be transferred to another person up to 5 days before departure. A fee will be charged for any changes required in domestic flight arrangements of the altered participant.

## **Charter and Trip Confirmation Terms**

Bookings are confirmed only after Seven Seas has received the deposit of 30% of the cruise fee on the invoice. Rates apply on a full charter basis or on a personal basis. All trips can be booked as full charters or on an individual basis. A full charter can take 16 guests on a shared cabin basis.

The area of operation varies throughout the year to offer optimal conditions for the season. If a cruise is requested outside of these schedules, a re-location fee may have to be charged to the total cost of the trip. The price of this fee will depend on the location of the charter but is generally 50% of full charter rate.

## **Diver Insurance Requirements**

All guests who are planning to dive with Seven Seas are REQUIRED to carry valid diver insurance such as for example provided by DAN. Information on individual diver insurance MUST be provided on the booking form used to confirm booking of the dive trip, together with passport information, contact details, dive rental requests, and special requests. On board Cruise Directors can only allow divers to take part in diving activities if they are able to show valid diver insurance and provide information on insurance provider and policy (ID) number.

## **Changes**

The Seven Seas reserves the option to make unavoidable changes like changes in departure dates due to unexpected changes in domestic flight schedules. They may also include changes to itineraries due to unexpected natural events or political unrest. The team of Seven Seas will make all effort to communicate these issues fully and to provide acceptable comfortable alternatives in full consultation with the guests. When a guest wants to leave the trip before its completion, The Seven Seas is not liable for refunds, but will make every effort to facilitate return travel of the guest. We recommend for all guests to prepare sufficient insurance for emergencies.